



Addendum for RFP #4744

EHR Software Technology Solutions

On behalf of a potential Offeror, I am responding to their several questions regarding the Horizon RFP #4744. They are as follows:

- 1) Can you provide a number of clinical providers who deliver patient care? Page 8 lists 700 named users but Offeror's pricing is based on the number of **clinical providers** per the definition below:

Licenses are tied to the number of providers, not number of CPU's or users. "Providers" mean those Physicians, Nurse Practitioners, Physician Assistants, Audiologists, Optometrists, Therapists, Occupational Therapists, Physical Therapists, Music Therapist, Speech Therapists, Massage Therapists, Chiropractors, Anesthesiologists, Psychologists, Dentists, Hygienists, Licensed Social Workers, Midwife, Nutritionists, Dietitians, Counselors, Mental Health Practitioners, Neurophysiologists, Nurses that provide patient care, and Podiatrists employed by or under contract with Customer to provide services within the medical field. The term Provider shall not include Customer personnel employed by or under contract with Customer as office managers, secretaries, or other administrative staff, and (hereinafter referred to as "Customer Personnel"). For any category of Customer staff not identified above, eClinicalWorks and Customer shall agree in writing as to who is a Provider.

"Full Time Provider" means any provider that works more than 2 days a week is equal to 1.0 Full Time Equivalent Provider (FTE).

600 providers + 150 additional non-clinical staff (front desk, reimbursement, etc...) that will also need access.

- 2) How many facilities are involved in this procurement? How many clinical providers (per definition above) per facility?

30, varies

- 3) Do you have a preference of hosting the application locally or are you looking for a vendor-hosted solution?

Vendor-hosted solution

- 4) Do you want a single database linking all facilities or multiple databases, one for each facility?

Single database for all facilities

- 5) Interoperability needs? Labs, hospital systems, etc.

Labs, electronic prescriptions/pharmacies, GL, VA state reports

- 6) Does Horizon need inpatient care and billing or strictly out-patient?

We have residential group homes and intermediate care facilities as well as a Detox and Crisis Stabilization unit that are all considered inpatient care.